

Jack Product Brief

One agent, every source — systems in, plain-English answers out, for every person on the floor.

WHAT JACK DOES

- Troubleshoots any fault — 30% faster repairs.
- Dispatches expert answers to every technician, day one.
- Captures tribal knowledge before it walks out the door.
- Reads and writes PLC code.
- Drafts work orders, PMs, and training docs.

WHAT IT CONNECTS TO

Jack integrates the systems already on your floor — PLCs, robots, SCADA, CMMS, schematics, and manuals — into a single platform that speaks one voice to the technician.

PROVEN

When your most important line goes down, Jack helps your team get it running, documents the fix, and puts a plan in place to prevent the repeat failure.

89.3%

DIAGNOSTIC ACCURACY

30%

MTRR REDUCTION

47%

DOWNTIME REDUCTION

100%

FAULT IDENTIFICATION